EUROSTYLE

25-YEAR WARRANTY

CONGRATULATIONS ON YOUR PURCHASE!

Eurostyle is a proudly Canadian-owned and operated collection available exclusively at Home Depot stores across Canada. Eurostyle provides best-in-class quality craftsmanship, manufactured using industry-leading materials.

Please take a moment to read the following Eurostyle 25 year warranty along with the important care and maintence details.

25-YEAR LIMITED LIFETIME WARRANTY

The EUROSTYLE all-inclusive 25-year limited warranty applies only to the original purchaser for domestic and personal use only. This warranty extends only to the original purchase and is not transferable to subsequent owners.

WHAT DOES THE WARRANTY COVER?

EUROSTYLE's warranty is valid from the date of purchase and covers the following products against defects in material and factory workmanship, provided normal use and maintenance by the purchaser:

- *Cabinets and melamine shelves*
- *Hinges, gliders and all drawer parts.*
- *Doors and drawer fronts*
- *Soft closing system for doors and drawers*
- *Toe kicks and mouldings*
- *Finishing panels*

IN CASE OF DEFECT

Any products covered by this warranty and reported to an authorized EUROSTYLE retailer as being defective will be repaired or replaced (with a product of equal value) at the discretion of EUROSTYLE if it determines that the defect is the result of a material or manufacturing defect covered by this warranty. The warranty shall be limited by the following restrictions and conditions.

The repair or replacement of defective warranty products are contingent upon the current product offering of styles and construction options at the time of the warranty claim. If a warranty claim is filed after a EUROSTYLE product becomes discontinued or suspended from production, EUROSTYLE reserves the right to honour the warranty in one of the following fashions, at its sole and exclusive discretion:

(1) To replace the affected component with a new component of the same style or equivalent.

(2) To replace the affected component with any other component in the residential line to achieve a uniform appearance with a similar and comparable product of the originally purchased style. If components are replaced, EUROSTYLE cannot guarantee that the finish of these replacements will match exactly the finish and appearance of the defective components. This is due to changes that occur during the natural aging process, affecting its colour.

EXCLUSIONS

- *This warranty will apply only if the upkeep care and maintenance of the products under warranty are maintained with products specifically designed to clean the different type of cabinetry materials, since the use of any other product could alter and damage the finish. The Purchaser shall follow the directions under the Warranty Care section of this document.*
- *This warranty will not apply if the product(s) under warranty have been moved from their original location, modified or repaired by anyone other than EUROSTYLE certified dealers and installers.*
- *This warranty will not apply to repairs required due to incorrect installation, breakage or any damages caused by water, fault, carelessness, abuse, misuse, misapplication, alteration or modification of the products under warranty, as well as chemical or natural corrosion, accident, excessive heat, fire, flood, moisture, acts of God or any other casualty.*
- *This warranty does not cover discoloration of the products caused by exposure to the sun, insufficient ventilation, or excessive heat. Normal household humidity conditions should range from 20% to 50%.*

This warranty is the sole and exclusive warranty, express or implied, provided by EUROSTYLE and the customer's sole and exclusive recourse, will be under this warranty whether based upon warranty, contract or negligence. For the U.S. Only - This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. To the fullest extent permitted by law, EUROSTYLE shall not be liable for any direct, special, incidental or consequential damage, including but not limited to loss of time, loss of profits, inconvenience, incidental expenses, labour or material charges, or any other costs resulting from the use of the products under warranty or mechanisms pertaining to the application of the present warranty, or resulting from the removal or replacement of any product under warranty, or any unit or part thereof covered by this warranty. Notwithstanding anything in this warranty to the contrary, to the fullest extent permitted by law, EUROSTYLE's maximum liability shall be limited to the value of the defective product.

Neither the distributor, authorized EUROSTYLE dealer nor any other person has been authorized to make any affirmation, representation or warranty other than those contained in this warranty; any affirmation, representation or warranty other than those contained in this warranty shall not be enforceable against EUROSTYLE or any other person.

EUROSTYLE reserves the right to modify this warranty at any time, it being understood that such modification will not alter the warranty conditions applicable at the time of the sale of the products in question.

Should any portion of this warranty be deemed to be unenforceable or void, such portion shall be considered independent and severable from the remainder, the validity of which shall remain unchanged.

In the event of replacement during the warranty period, the original purchase date will always be considered as the start of the warranty period. Products repaired or replaced covered under this warranty will not extend the life of the original warranty time period.

In the event of a dispute between two or more of the parties hereto, such parties shall confer in good faith in an attempt to resolve the dispute. If the parties are unable to resolve the dispute as a result of such good will discussions, they may refer their dispute to mediation if agreed in writing by all parties of the dispute. If the parties do not agree to mediate or if such mediation is unsuccessful, the dispute shall be resolved through litigation in all appropriate forums.

SPECIAL ORDER CHANGE & CANCELLATION FEES

All Eurostyle Special Orders are placed in a **two-business day grace period** prior to processing. Changes or cancellations received within the grace period will be accepted without penalty.

HOW DO YOU MAKE A WARRANTY CLAIM?

Please contact the retailer from whom you purchased the product.
If the retailer is not available, please write to:

eurostyle@monoserra.com

Eurostyle
c/o 9406-6271 QUÉBEC INC.
100-80 boulevard de l'Aéroport, Bromont, Québec, J2L 1S9
Tel. : 1 800 567-3227

EUROSTYLE

WARRANTY CARE & MAINTENANCE

TAKING CARE OF YOUR EUROSTYLE PRODUCT

The following are recommended care tips to ensure the longest possible life of your EUROSTYLE quality cabinets. As a rule, treat them like any other quality furniture in your home.

AFTER INSTALLATION

Make sure to remove protective film. A great deal of dust will accumulate during the installation of your cabinets. We recommend cleaning with a damp cloth and drying immediately after with a dry cloth. DO NOT use abrasive cleansers.

CLEANING

For regular maintenance of your cabinets, use a damp cloth with liquid dish soap or mild soap in warm water, dry immediately with a soft, dry cloth. Do not use dishcloths or sponges; they may contain detergents and other residue that could harm the surface of your cabinets. DO NOT use abrasive cleansers or any ammonia or silicone based cleansers.

SPILLS

Wipe up any spills, food splatters and water accumulation immediately. Pay special attention to areas near the sink, dishwasher and cooking surface. Unattended spills can soak through the top coat finish and eventually cause peeling and other damage.

MELAMINE, THERMOFOIL AND METAL DOORS

Clean spills immediately using a damp soft cloth and dry off immediately. For oily and greasy stains, use a mild soap with warm water and dry thoroughly. DO NOT use any furniture polish, abrasive cleansers or paste wax on these doors.

GLASS

Any commercial glass cleaner may be used. It is very important to spray the cleaner on the cloth or paper towel and not directly on the glass to avoid the cleaner dripping onto the door profile and causing damage.

IMPORTANT:

- DO NOT use abrasive cleansers such as pads, steel wool or powder cleansers, as these products will damage the finish on your cabinets
- DO NOT leave wet cloths draping over cabinet doors and end panels.
- DO NOT attach towel racks to the back of cabinet doors.
- DO NOT dry dust, as particles can be abrasive and cause scratches over time.
- DO NOT use any agent containing silicone, ammonia or any paste wax.

PREVENTION

- Avoid extreme variations in temperature and humidity in your kitchen. Temperature should be constant and humidity should be between 20% to 50%.
- Too much temperature variation or high humidity will cause the components of the cabinet to expand and contract, which will alter the finish of the cabinet.
- Self-cleaning ovens radiate a great deal of heat, especially if there are gasket leaks not properly sealed. We recommend that the adjacent doors and drawers be removed through the cleaning process. Our CLIP-ON hinges will make this operation easy. The use of the heat shield (HEATSHIELD) is strongly recommended.
- We also recommend you don't use any small appliances such as coffee makers, toasters and grills on a counter directly under wall cabinets. Excessive heat and moisture from these appliances will damage your cabinets. Thermofoil / Laminate doors peeling **ARE NOT COVERED UNDER WARRANTY** from damage due to heat or steam.
- It is recommended that your cabinets are not be exposed to direct sunlight. Direct sunlight will cause premature discoloration of your cabinets.
- Avoid washing the kitchen floor with a large amount of water; as water may run under cabinets toe kick and cause damage and mildew build up.

April 2025